

STATE OF VERMONT GREEN MOUNTAIN CARE BOARD

GREEN MOUNTAIN CARE BOARD 89 MAIN STREET MONTPELIER, VERMONT 05620 802-828-2900

SEALED BID SIMPLIFIED BID REQUEST FOR PROPOSAL FOR GRAPHIC DESIGN

RFP ISSUE DATE: March 25, 2013

QUESTIONS DUE BY: April 12, 2013

RESPONSES TO QUESTIONS: April 16, 2013

BID DUE ON OR BEFORE: May 1, 2013 4:00p.m.

DATE AND TIME OF BID OPENING: May 1, 2013 at 4:00p.m.

LOCATION OF BID OPENING: Green Mountain Care Board, 3rd Floor, 89

Main Street, Montpelier, Vermont

CONTRACTOR SELECTION ANNOUNCEMENT: May 16, 2013

CONTRACTOR WORK TO COMMENCE: June 1, 2013

ATTACHMENTS OR SPECIFICATIONS THAT APPLY TO THIS RFP:

State Contract (Exhibit A)

CONTACT AGENTS: Georgia J. Maheras, Esq., Executive Director

MAILING ADDRESS: Green Mountain Care Board

89 Main Street

Montpelier, VT 05620

TELEPHONE: (802) 828-2919

E-MAIL: georgia.maheras@state.vt.us

SEALED BID INSTRUCTIONS

All bids must be sealed and must be addressed to the Green Mountain Care Board, 89 Main Street, Montpelier, Vermont 05620. BID ENVELOPES MUST BE CLEARLY MARKED 'SEALED BID' AND SHOW THE REQUISITION NUMBER AND/OR BID TITLE, OPENING DATE AND NAME OF BIDDER. ALL BID SUBMISSIONS MUST CONTAIN AN ORIGINAL AND THREE (3) COMPLETE COPIES. Bidders may also elect to send an electronic copy of the bid to janet.richard@state.vt.us, however this does not replace the requirement to submit original copies by mail.

All bidders are hereby notified that sealed bids must be in the office of the Green Mountain Care Board (GMCB) by the bid due date and time. Bidders are cautioned that it is their responsibility to originate the sending of bids in sufficient time to insure receipt by the GMCB on or before the bid due date. Hand carried bids shall be delivered to a representative of the GMCB on or before the bid due date and stamped in by the GMCB representative to indicate the date and time of receipt. Bids not in possession of the GMCB by the due date and time will not be considered.

The GMCB may change the date and/or time of bid openings. If a change is made, the GMCB will make a reasonable effort to inform all bidders.

All bids will be opened publicly. Any interested party may attend bid openings. Bid results may be requested in writing and are available once an award has been made.

From the issue date of this RFP until a Contractor is selected and the selection is announced, bidders are prohibited from communicating with any GMCB staff regarding this procurement, except:

Georgia J. Maheras, Esq., Executive Director

The GMCB shall reserve the right to reject the proposal if this provision is violated.

FAXED BIDS: FAXED bids will NOT be accepted.

ELECTRONIC BIDS: ELECTRONIC bids will only be accepted in addition to mailed bids.

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(city state zip)

REQUEST FOR PROPOSAL THIS IS A SEALED BID

BIDS MUST BE RECEIVED BY May 1, 2013	
	_(vendor name)
	_(address 1)
	_(address 2)
	(address 3)

This form must be completed and submitted as part of the bid for it to be considered valid.

The undersigned has read, understood, and accepted all provisions, terms, and conditions of this bid.

VERMONT TAX CERTIFICATE

To meet the requirements of Vermont Statute 32 V.S.A. § 3113, by law, no agency of the State may enter into, extend or renew any contract for the provision of goods, services or real estate space with any person unless such person first certifies, under the pains and penalties of perjury, that he or she is in good standing with the Department of Taxes. A person is in good standing if no taxes are due, if the liability for any tax that may be due is on appeal, or if the person is in compliance with a payment plan approved by the Commissioner of Taxes, 32 V.S.A. § 3113.

In signing this bid, the bidder certifies under the pains and penalties of perjury that the company/individual is in good standing with respect to, or in full compliance with, a plan to pay any and all taxes due the State of Vermont as of the date this statement is made.

Quotation Valid for Days Date: Number:	_ Telephone
Name of Company:	Fax Number:
Federal Identification Number:	E-mail address:
Ву:	Name:
Signature (Bid Not Valid Unless Signed)	(Type or Print)

1. OVERVIEW

SCOPE: The Green Mountain Care Board (GMCB) was created by the Vermont legislature 1.1. in 2011 and is charged with ensuring that changes in the health system improve quality while stabilizing costs. The most unique thing about the GMCB is that the Legislature assigned it unprecedented responsibility for all the major factors influencing the cost of health care. This includes hospital budgets, health insurance rates, benefit decisions and major expenses, rates paid by insurance companies and Medicaid, and plans to ensure Vermont has enough of the right health professionals and uses health technology to decrease costs. While in other states responsibility for oversight of these different parts of the health system is split among different agencies, Vermont's Legislature created one Board to consider all the variables. The Board has focused on reviewing insurance rates, approving an insurance benefits package, regulating hospital budgets, and launching "pilot projects" that test different methods for paying for health care to improve quality and minimize costs. This work lays the groundwork for moving in a careful, deliberate way toward the broader goals of Act 48: to provide all Vermonters with health coverage, increase the quality of care, keep costs sustainable, cut the link between employment and health insurance, build a publicly financed health care system, and improve the health of Vermonters.

The GMCB has twin goals of encouraging stakeholder engagement in our work and providing transparency of information gathered by the Board. One of our challenges is being able to provide this information in the clearest manner possible to the broadest audience. The Board has successfully solved part of this problem through our stakeholder engagement contract, but needs to augment this work with an entity who can provide graphic design services. Graphic design services will make sure our charts, graphs and presentations are easy to understand and convey data clearly.

The graphic design services will help with various projects that include proposing creative elements and design. For example, we will use these services to enhance our Green Mountain Guides, reports and presentations. The services will also be used for our Dashboard and other public engagement materials.

- 1.2. **CONTRACT PERIOD:** A contract arising from this RFP will be for a period of one year. Proposed contract start date will be **June 1, 2013.**
- 1.3. **POINT OF CONTACT:** All communications concerning this Request For Proposal are to be addressed in writing to the attention of: **Georgia J. Maheras, Esq., Executive Director, Green Mountain Care Board, 89 Main Street, Montpelier, Vermont 05620. Georgia Maheras is the sole contact for this RFP.**

- 1.4. **INVOICING:** All invoices under the contract are to be rendered by the Contractor in duplicate on the Contractor's standard billhead and forwarded directly to: **Janet Richard, Green Mountain Care Board, 89 Main Street, Montpelier, Vermont 05620.**
- 1.5. **REMITTANCE OF PAYMENT:** Specify the address to which payments will be sent.

2. METHOD OF AWARD

- 2.1. **CONTRACT AWARD:** Awards will be made under the provisions of 29 VSA § 903. The GMCB may award one or more contracts and reserves the right to make additional awards to other bidders who submitted bids at any time during the first year of the contract if such award is deemed to be in the best interest of the State.
- **2.2 EVALUATION CRITERIA:** Proposals that meet the specifications of this RFP, and that are received in this office by the appointed deadline, will be evaluated by a review committee composed of Department staff. The evaluation of proposals will focus on the Bidder's actuarial expertise and ability to convey actuarial principles, information, and outcomes to non-actuaries, detailed experience with similar engagements, excellent understanding of regulatory and legislative issues, extensive insurance industry financial examination experience, and strong professional standards and reputation for quality.

<u>Criterion:</u>		Maximum possible points
		(on a scale of 100):
2.2.1	Bidder's prior experience with similar work	50
	(Completed work of similar type and experience was systems.)	vorking for State regulatory
2.2.2	Quality of staff	15
	(Qualifications of staff to be assigned and supervision management.)	sion to be exercised over staff by
2.2.3	Bidder's understanding of work to be performed	15
2.2.4	Quality of references.	10
2.2.5	Billable Rate	10

2.3 CONTRACT TERMS: The selected bidder(s) will sign a contract with the GMCB to provide the services named in the bid, at the price listed. A copy of the standard State contract is attached. (Exhibit A). The GMCB may cancel upon discovery that a bidder is in violation of any portion of the agreement, including an inability by the bidder to provide the services, and/or support offered in their bid. Contracts may be amended by mutual agreement of the parties. The contract may be cancelled by the GMCB by giving written notice at least 30 days in advance. The Contractor may cancel the contract by giving 120 days written notice in advance. If, during the term of the contract, the Contractor cannot provide the required services using the personnel identified in the bid, the Contractor will

notify the GMCB and provide assurances that the substitute personnel will in no way diminish the capacity of the Contractor to perform.

3. SCOPE OF WORK

3.1 This RFP seeks graphic design services to help with various projects that include proposing creative elements and designing for the following items: Green Mountain Guides (brochures) and graphics for reports and presentations. Graphics are also needed for our Dashboard and other public engagement materials. Development of creative elements might range from charts and graphs of data to cartoon images. The qualified graphic designer will propose and create materials, such as the Green Mountain Guides, that will effectively communicate to the public. Some charts and graphs will be converted to pdf to use in reports/presentations and in our Dashboard. The contractor will have data and information graphically displayed in a clear, concise, and visually-appealing manner. Meeting deadlines and working collaboratively with a team are required. Please see our website at http://gmcboard.vermont.gov.

It is expected that this work will require no more than 5 hours per week.

4. INSTRUCTIONS FOR BID PREPARATION

- 4.1 The bid is the GMCB's primary vehicle for obtaining essential information upon which contract award decisions are based. Instructions contained in the RFP must be met in order to qualify for consideration for award. Bids that do not meet or comply with all instructions may be considered non-responsive and may be discarded. Mere reiterations of RFP-stated services are discouraged as they do not provide insight into the bidder's understanding of the required tasks and responsibilities, nor the uniqueness of the bidder's performance capabilities.
- 4.2 **Section 1 Technical Bid:** This section must describe the bidder's approach and plans for accomplishing the work outlined in the Scope of Work and Contractor Responsibilities section of this RFP. These plans and approaches must be described in sufficient detail to permit the GMCB to fully evaluate them. Further, the bidder must describe the effort and skills necessary to complete the project. The section must contain at least the following information:
- 4.3 **Section 2 Organizational Experience:** This section of the bid must contain pertinent information relating to the bidder's organization, personnel, and experience, including references together with a contact name and telephone number that will substantiate the bidder's qualifications and performance record. The bid must contain at least the following:

The bidder shall procure and maintain professional liability insurance for any and all services performed under the contract, with minimum coverage of \$1,000,000 per occurrence.

4.4 Section 3 - Cost Bid

The bidder should offer a cost proposal, distinct from the technical proposal, to provide one hourly rate for each staff class identified in the proposal. A blended rate, whereby a proposal identifies one hourly rate for all categories of services, is not acceptable. The GMCB will also not accept a range of hourly compensation for the same staff level or function. Any contract written will require receipts for all expenses other than vehicle mileage or will use per diem rates specified in the "General Service Administration (GSA) Per Diem 2000 study" for lodging, meals and incidentals. Vehicle mileage will be reimbursed at a rate determined at the time the contract is executed. The Contractor must bill the GMCB for work performed at least once a month.

5. QUESTION AND ANSWER PERIOD: Any bidder requiring clarification of any section of this RFP or wishing to comment on the RFP must submit questions to the GMCB by April 12, 2013. Responses to all questions will be posted on the GMCB website and the official state bidder website on April 16, 2013. Questions may be emailed to Georgia.maheras@state.vt.us or sent to Georgia Maheras, Executive Director, Green Mountain Care Board, 89 Main Street, Montpelier, VT, 05620.

6. BID SUBMISSION

6.1 **CLOSING DATE:** The closing date for the receipt of bids is **May 1, 2013 at 4:00 p.m.** Bids must be delivered to **Green Mountain Care Board, Attn: Georgia J. Maheras, Esq., Executive Director, 89 Main Street, Montpelier, Vermont 05620** prior to that time

The bid opening will be held at 89 Main Street, Montpelier, VT (3rd floor) at the date and time listed on page one and is open to the public.

An **original and three (3) copies** are required. All bids shall be submitted in a sealed package and must be clearly marked as follows:

Bid for Graphic Design Services

If bids are being sent via an express delivery service, be certain that this designation is clearly shown on the outside of the delivery envelope or box.

7. ADDITIONAL RFP PROVISIONS

Statement of Rights: The State of Vermont reserves the right to obtain clarification or additional information necessary to properly evaluate a bid.

Non Collusion: The State of Vermont is conscious of and concerned about collusion. It must therefore be understood by all that in signing bid and contract documents they agree that the prices quoted have been arrived at without collusion and that no prior information concerning these prices has been received from or given to a competitor company. If there is sufficient evidence to warrant investigation of the bid/contract

process by the Office of the Attorney General, all bidders must understand that this paragraph might be used as a basis for litigation.

Confidentiality: The successful bid will become part of the contract file and will become a matter of public record as will all other bids received. If a bid includes material that is considered by the bidder to be proprietary and confidential under 1 VSA, Chapter 5, the bidder shall clearly designate the material as such, explaining why such material must be considered confidential. The bidder must identify each page or section of the bid that it believes is proprietary and confidential with sufficient grounds to justify each exemption from release, including the prospective harm to the competitive position of the bidder if the identified material were to be released. The GMCB will determine if such designated information meets statutory requirements pertaining to materials exempted from Vermont's public records law. Under no circumstances can the entire bid or price information be marked confidential. Bids so marked may not be considered.

EXHIBIT A

STATE OF VERMONT	Contract #:	
STANDARD CONTRACT FOR SERVICES		
1.Parties. This is a contract for services between the called "State"), and, (labusiness at Contractor's form of business responsibility to contact the Vermont Department of the contract of	hereafter called "Contractor") with painess organization is It is the Contract of Taxes to determine if, by later to the contract of	orincipal place of ontractor's
2. Subject Matter. The subject matter of this services to be provided by the Contractor as		analytic plan. Detailed
3. Maximum Amount . In consideration of the to pay Contractor, in accordance with the perceed \$ The State does not guarant other work under the contract.	ayment provisions specified in Attach	nment B, a sum not to
4. Contract Term. The period of Contractor'	's performance shall begin on	and end on
5. Prior Approvals. If approval by the Attor CIO/Commissioner DII is required (under cu contract nor any amendment to it is binding - Approval by the Attorney General's	rrent law, bulletins, and interpretation guntil it has been approved by any or	ons), neither this
 Approval by the Secretary of Admir Approval by the CIO/Commissioner 	nistration is not required.	
6. Amendment. No changes, modifications, shall be effective unless reduced to writing, of the State and Contractor.		
7. Cancellation. This contract may be cance advance. The Contractor may cancel this co		-
8. Attachments. This contract consists of _ incorporated herein: Attachment A - Specifications of Wo Attachment B - Payment Provisions Attachment C - Standard State Cont Attachment D - Other Provisions.	ork to be Performed	ttachments which are

By the Contractor:
Date:
Signature:
Name: Company:

EXHIBIT A ATTACHMENT B PAYMENT PROVISIONS

1.	The maximum amount payable under this contract for service and expenses shall not exceed \$
	The State does not guarantee the assignment of any minimum number of hours or other
work	under this contract. The hourly rates for assigned staff are as follows:

- 2. Payments for subcontractors will only be made upon approval (See Attachment C, #15).
- 3. The State shall reimburse Contractor for travel expenses utilizing the most current General Services Administration Per Diem Study for lodging, meals and incidentals. Expenses will not be reimbursed without prior written approval from the State.
- 4. Contractor will submit an invoice on a monthly basis to the State for services provided and expenses incurred during the previous month. Invoice must include unique invoice number, dates of service, itemized hours being invoiced, a list of allowable expenses incurred and the address for remittance of payment. A billing for mileage shall include the points of origin and destination and the number of miles traveled. Only actual charges will be paid.
- 1. Invoices shall be submitted to:

Janet Richard Green Mountain Care Board 89 Main Street Montpelier, VT 05620

EXHIBIT A

ATTACHMENT C: STANDARD STATE PROVISIONS FOR CONTRACTS AND GRANTS

- 1. Entire Agreement: This Agreement, whether in the form of a Contract, State Funded Grant, or Federally Funded Grant, represents the entire agreement between the parties on the subject matter. All prior agreements, representations, statements, negotiations, and understandings shall have no effect.
- **2. Applicable Law:** This Agreement will be governed by the laws of the State of Vermont.
- **3. Definitions:** For purposes of this Attachment, "Party" shall mean the Contractor, Grantee or Subrecipient, with whom the State of Vermont is executing this Agreement and consistent with the form of the Agreement.
- **4. Appropriations:** If this Agreement extends into more than one fiscal year of the State (July 1 to June 30), and if appropriations are insufficient to support this Agreement, the State may cancel at the end of the fiscal year, or otherwise upon the expiration of existing appropriation authority. In the case that this Agreement is a Grant that is funded in whole or in part by federal funds, and in the event federal funds become unavailable or reduced, the State may suspend or cancel this Grant immediately, and the State shall have no obligation to pay Subrecipient from State revenues.
- 5. No Employee Benefits For Party: The Party understands that the State will not provide any individual retirement benefits, group life insurance, group health and dental insurance, vacation or sick leave, workers compensation or other benefits or services available to State employees, nor will the state withhold any state or federal taxes except as required under applicable tax laws, which shall be determined in advance of execution of the Agreement. The Party understands that all tax returns required by the Internal Revenue Code and the State of Vermont, including but not limited to income, withholding, sales and use, and rooms and meals, must be filed by the Party, and information as to Agreement income will be provided by the State of Vermont to the Internal Revenue Service and the Vermont Department of Taxes.
- **6. Independence, Liability:** The Party will act in an independent capacity and not as officers or employees of the State.

The Party shall defend the State and its officers and employees against all claims or suits arising in whole or in part from any act or omission of the Party or of any agent of the Party. The State shall notify the Party in the event of any such claim or suit, and the Party shall immediately retain counsel and otherwise provide a complete defense against the entire claim or suit.

After a final judgment or settlement the Party may request recoupment of specific defense costs and may file suit in Washington Superior Court requesting recoupment. The Party shall be entitled to recoup costs only upon a showing that such costs were entirely unrelated to the defense of any claim arising from an act or omission of the Party.

The Party shall indemnify the State and its officers and employees in the event that the State, its officers or employees become legally obligated to pay any damages or losses arising from any act or omission of the Party.

7. Insurance: Before commencing work on this Agreement the Party must provide certificates of insurance to show that the following minimum coverages are in effect. It is the responsibility of the Party to maintain current certificates of insurance on file with the state through the term of the Agreement. No warranty is made that the coverages and limits listed herein are adequate to cover and protect the interests of the Party for the Party's operations. These are solely minimums that have been established to protect the interests of the State.

<u>Workers Compensation</u>: With respect to all operations performed, the Party shall carry workers' compensation insurance in accordance with the laws of the State of Vermont.

<u>General Liability and Property Damage</u>: With respect to all operations performed under the contract, the Party shall carry general liability insurance having all major divisions of coverage including, but not limited to:

Premises - Operations
Products and Completed Operations
Personal Injury Liability
Contractual Liability

The policy shall be on an occurrence form and limits shall not be less than:

\$1,000,000 Per Occurrence

\$1,000,000 General Aggregate

\$1,000,000 Products/Completed Operations Aggregate

\$ 50,000 Fire/ Legal/Liability

Party shall name the State of Vermont and its officers and employees as additional insureds for liability arising out of this Agreement.

<u>Automotive Liability</u>: The Party shall carry automotive liability insurance covering all motor vehicles, including hired and non-owned coverage, used in connection with the Agreement. Limits of coverage shall not be less than: \$1,000,000 combined single limit.

Party shall name the State of Vermont and its officers and employees as additional insureds for liability arising out of this Agreement.

- **8. Reliance by the State on Representations:** All payments by the State under this Agreement will be made in reliance upon the accuracy of all prior representations by the Party, including but not limited to bills, invoices, progress reports and other proofs of work.
- **9. Requirement to Have a Single Audit:** In the case that this Agreement is a Grant that is funded in whole or in part by federal funds, the Subrecipient will complete the Subrecipient Annual Report annually within 45 days after its fiscal year end, informing the State of Vermont whether or not a single audit is required for the prior fiscal year. If a single audit is required, the Subrecipient will submit a copy of the audit report to the granting Party within 9 months. If a single audit is not required, only the Subrecipient Annual Report is required.

A single audit is required if the subrecipient expends \$500,000 or more in federal assistance during its fiscal year and must be conducted in accordance with OMB Circular A-133. The Subrecipient Annual Report is required to be submitted within 45 days, whether or not a single audit is required.

- 10. Records Available for Audit: The Party will maintain all books, documents, payroll papers, accounting records and other evidence pertaining to costs incurred under this agreement and make them available at reasonable times during the period of the Agreement and for three years thereafter for inspection by any authorized representatives of the State or Federal Government. If any litigation, claim, or audit is started before the expiration of the three year period, the records shall be retained until all litigation, claims or audit findings involving the records have been resolved. The State, by any authorized representative, shall have the right at all reasonable times to inspect or otherwise evaluate the work performed or being performed under this Agreement.
- 11. Fair Employment Practices and Americans with Disabilities Act: Party agrees to comply with the requirement of Title 21V.S.A. Chapter 5, Subchapter 6, relating to fair employment practices, to the full extent applicable. Party shall also ensure, to the full extent required by the Americans with Disabilities Act of 1990, as amended, that qualified individuals with disabilities receive equitable access to the services, programs, and activities provided by the Party under this Agreement. Party further agrees to include this provision in all subcontracts.
- **12. Set Off**: The State may set off any sums which the Party owes the State against any sums due the Party under this Agreement; provided, however, that any set off of amounts due the State of Vermont as taxes shall be in accordance with the procedures more specifically provided hereinafter.

13. Taxes Due to the State:

- a. Party understands and acknowledges responsibility, if applicable, for compliance with State tax laws, including income tax withholding for employees performing services within the State, payment of use tax on property used within the State, corporate and/or personal income tax on income earned within the State.
- b. Party certifies under the pains and penalties of perjury that, as of the date the Agreement is signed, the Party is in good standing with respect to, or in full compliance with, a plan to pay any and all taxes due the State of Vermont.
- c. Party understands that final payment under this Agreement may be withheld if the Commissioner of Taxes determines that the Party is not in good standing with respect to or in full compliance with a plan to pay any and all taxes due to the State of Vermont.
- d. Party also understands the State may set off taxes (and related penalties, interest and fees) due to the State of Vermont, but only if the Party has failed to make an appeal within the time allowed by law, or an appeal has been taken and finally determined and the Party has no further legal recourse to contest the amounts due.
- **14. Child Support**: (Applicable if the Party is a natural person, not a corporation or partnership.) Party states that, as of the date the Agreement is signed, he/she:
 - a. is not under any obligation to pay child support; or
 - b. is under such an obligation and is in good standing with respect to that obligation; or
 - c. has agreed to a payment plan with the Vermont Office of Child Support Services and is in full compliance with that plan.

Party makes this statement with regard to support owed to any and all children residing in Vermont. In addition, if the Party is a resident of Vermont, Party makes this statement with regard to support owed to any and all children residing in any other state or territory of the United States.

- **15. Sub-Agreements**: Party shall not assign, subcontract or subgrant the performance of his Agreement or any portion thereof to any other Party without the prior written approval of the State. Party also agrees to include in all subcontract or subgrant agreements a tax certification in accordance with paragraph 13 above.
- **16.** No Gifts or Gratuities: Party shall not give title or possession of any thing of substantial value (including property, currency, travel and/or education programs) to any officer or employee of the State during the term of this Agreement.
- **17. Copies**: All written reports prepared under this Agreement will be printed using both sides of the paper.
- **18. Certification Regarding Debarment:** Party certifies under pains and penalties of perjury that, as of the date that this Agreement is signed, neither Party nor Party's principals (officers, directors, owners, or partners) are presently debarred, suspended, proposed for debarment, declared ineligible or excluded from participation in federal programs, or programs supported in whole or in part by federal funds.

Party further certifies under pains and penalties of perjury that, as of the date that this Agreement is signed, Party is not presently debarred, suspended, nor named on the State's debarment list at: http://bgs.vermont.gov/purchasing/debarment

19. Certification Regarding Use of State Funds: In the case that Party is an employer and this Agreement is a State Funded Grant in excess of \$1,001, Party certifies that none of these State funds will be used to interfere with or restrain the exercise of Party's employee's rights with respect to unionization.

(End of Standard Provisions)

EXHIBIT A ATTACHMENT D OTHER CONTRACT PROVISIONS

1. <u>Confidentiality</u>

Contractor agrees to keep information related to the State and all agencies and companies related to this contract confidential and agrees not to use any information obtained in relation to the services performed under this contract for any purpose other than as authorized by the State. Contractor agrees not to publish, reproduce, or otherwise divulge such information in whole or in part, in any manner or form or authorize or permit others to do so. Contractor will take reasonable measures as are necessary to restrict access to confidential information in the Contractor's possession to those employees who must have the information to perform their job. Contractor agrees to immediately notify, in writing, the State's authorized representative in the event Contractor determines or has reason to suspect a breach of this requirement.

2. Obligations Regarding Protected Information

Contractor shall assure compliance by the State and Contractor of any and all obligations the State or Contractor may have under HIPAA and any other applicable state or federal law regarding protected health, personal, or otherwise confidential information.

3. <u>Security</u>

Contractor shall maintain security and confidentiality policies and procedures consistent with industry standards with regard to the information obtained from regulated entities. Contractor shall have recovery procedures in place to handle replacement of data in the event of a disaster.

4. Conflicts of Interest

If the State determines that a conflict of interest, as defined by the State, exists between a regulated entity and a member or members of the Contractor's staff, the Contractor shall substitute similarly qualified individuals for the conflicted members. If the State determines that a conflict of interest, as determined by the State, exists between Contractor and a regulated entity, the State may immediately remove that assignment from the Contractor, or may invoke its right to terminate this contract pursuant to paragraph 7 on page 1 of this contract. The State reserves the right to make the ultimate determination as to whether a conflict of interest exists.

5. Protection of Personal Information

Contractor agrees to establish and maintain policies and procedures designed to ensure compliance with 9 V.S.A. Chapter 62 (Protection of Personal Information) with respect to data collected in connection with Contractor's activities pursuant to the Contract.